



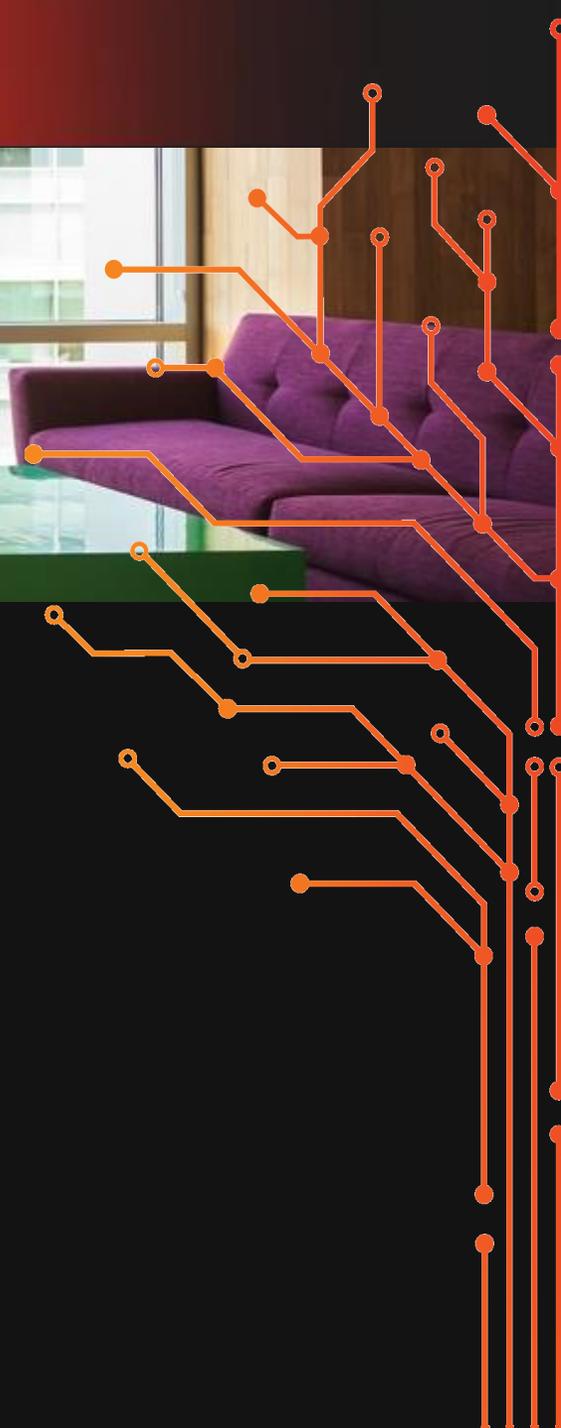
# Problem Solving and Innovation Mindset

Career Skills for Techies Webinar Series

Speaker: Jesal Gandhi - Cisco

Hostess: Kara Sullivan

1 May 2017



Welcome to the 4<sup>th</sup>  
session of the  
**Career Skills for  
Techies**  
webinar series!

- Use the Q and A panel to ask questions.
- Use the Chat panel to communicate with attendees and panelists.
- A link to a recording of the session will be sent to all registered attendees.
- Please take the feedback survey at the end of the webinar.



Career Advantage **Webinars**

**Career Skills for Techies** Series



NEXT SESSION:

# Fundamentals of Leadership



**6 June** – 9:00 A.M. PST

Register at: [bit.ly/Skills4Techies](https://bit.ly/Skills4Techies)





# Jesal Gandhi

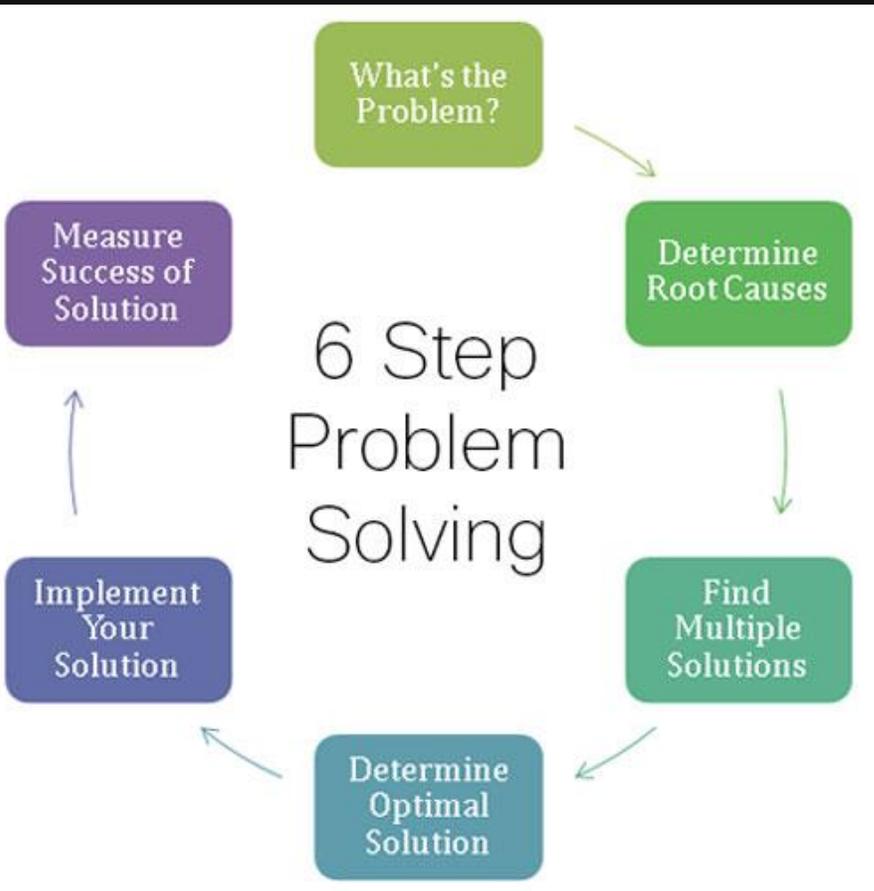
Project Manager

Twitter: @jesaldg

## Cisco, Career Ready Services Team



# Problem Solving



Process of finding solutions to solve a difficult or complex issue



# Innovation Mindset



You believe you can learn and that your talents/intelligence are developed – which allows you to create original thoughts and new methods





“*creativity* is  
intelligence  
having  
**FUN**”

-Albert Einstein



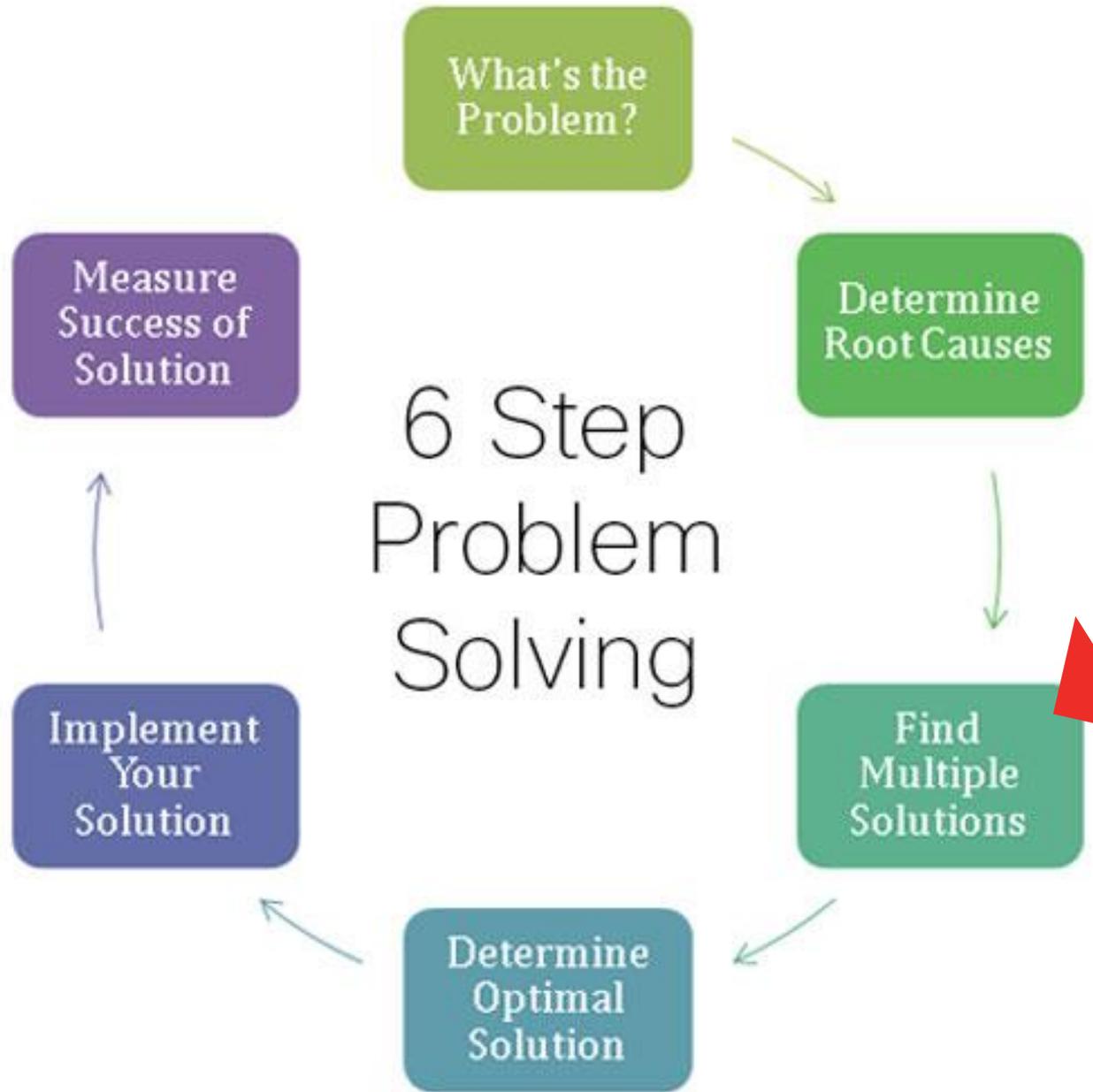
# Be a Part of Today's Conversation

In our LinkedIn Group, share 1-2 sentences answering the below:

*What can you do on a weekly basis to express your inner creativity?*

Give us one example or one way you will practice it daily or at least weekly.





Problem Solving & Innovation – where do they intersect?







# 5 Ways To Be More Innovative

1. Read articles from outside your area of expertise
2. Practice mindfulness
3. Strategically use technology
4. Keep looking for solutions
5. Work with people who are not like you



## 5 Ways To Improve Your Critical Analysis Skills

1. One problem, one day
2. Redefine the way you perceive situations
3. Read news article and critique them
4. Question basic assumptions
5. Be aware of your mental processes



## 5 Ways To Improve Your Analysis Skills

1. Practice active reading
2. Take a walk
3. Play (strategy) games
4. Meet new people
5. Improve your sleep schedule





# 5 Ways To Improve Your Ideation Skills

1. Question everything
2. Make a wish
3. Unblock the creativity
4. Reverse the challenge
5. Worst idea ever



# 5 Ways To Improve Your Resourcefulness

1. Ask yourself – is there another way to get what I want?
2. Don't reinvent the wheel
3. Leverage your connections
4. Be persistent
5. Learn how to do research – find information





Why does problem solving and an innovation mindset translate to being successful at work?



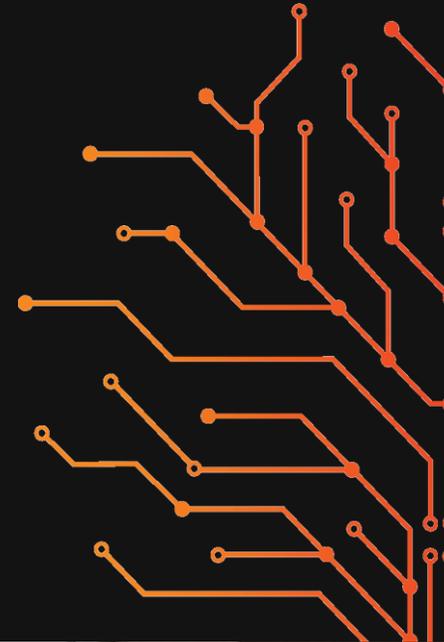


New ideas are  
needed for new  
problems





# Q&A



# How to Get a Job at Cisco

LAUNCHES: 31 May, 2017

SESSION 1: Basics for Getting Hired at Cisco

SESSION 2: Get Noticed by a Cisco Hiring Manager

SESSION 3: What to Expect From Working at Cisco

DETAILS @ [bit.ly/JobAtCisco](http://bit.ly/JobAtCisco)



## Career Advantage Webinars

## How to Get a Job at Cisco Series

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